

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

"111" is a poor choice. It is likely to receive a lot of calls made accidentally.

Please remember that loop disconnect dialling is still recognised on most exchange lines.

It is easy to "dial" 111 by accidentally fumbling with a phone handset, bouncing it on and off hook - this has the same effect as loop disconnect dialling. I also have experience of intermittent equipment failure "autodialling" 111 by making and breaking the local loop.

Q3 What are your views on the tariff options selected by the DH? :

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document: