

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

I agree on the basis that a speedier response must be of benefit to the patient rather than at present having to attend an out of hours GP Clinic or phoning NHS Direct and having to wait for a response. A 3 digit number is far better than a string of numbers which most people have difficulty remembering.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

A) Yes I do agree for the reasons given in my answer to Q1

B) Bearing in mind that most people know 999 as the number to call in an emergency for Police, Fire or Ambulance, why not a simple 3 digit number ie 111 for emergency Healthcare

**Q3 What are your views on the tariff options selected by the DH? :**

Perfectly reasonable in my opinion

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

No comment