

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

a) Yes

b) 111 makes sense because of push button phones in the same way that 999 made sense in the time of dial phones....easiest to find in an emergency as 1st button

Q3 What are your views on the tariff options selected by the DH? :

10 pence per call seems most effective - 3 pence per minute is ineffective if there will be a recorded message to listen to 1st as generally they take up the 1st minute meaning the true cost of the call is a minimum of 6 pence. With 10 pence per call you know exactly how much its going to cost.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

fine by me