

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes, I agree that there is a gap between care requiring immediate response i.e. within 8 minutes, a quick response say within 30 minutes and a telephoned enquiry. Having just experienced such a situation, the availability of a short number apart from 999 would have helped.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

a. yes, b. yes: as above. 111 is easy to remember and use.

Q3 What are your views on the tariff options selected by the DH? :

fine.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

no