

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Agreed. Difficulties in using out of hours services and bad experiences have made me unwilling to use deputising services. Often not warranted just for reassurance, but sadly no longer trusted.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

(a)Yes
(b)Yes

Simple and quick.

Q3 What are your views on the tariff options selected by the DH? :

Furious. If it is to save money and resources on A&E services, why should we pay anything other than a standard call charge at most? Ostensibly just another excuse for outside organisations to profit from health, which is a national concern, not a privatised opportunity. Would feel happier if the contracts were NOT given to private companies.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

No