

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes. This will ease the burden on emergency services meaning patients will benefit in a real emergency.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

A) Yes - it must be simple and easy to remember

B) Yes - But please note there is a slight risk that it will be confused with 118 numbers for Directory Enquiries, esp 118 111. Also a slight risk that children and babies may be more likely to inadvertently press the number "1" key when playing with a handset

Q3 What are your views on the tariff options selected by the DH? :

Should be free to caller. Sometimes it is still urgent and life-threatening even if someone is not calling an ambulance.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

n/a