

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

Yes. It would help resolve the confusion people have about which services are available and how best they may access them. One of the chief problems with the NHS Direct number (0845 4647) is that it is not particularly memorable, and means of accessing other NHS services such as GP Out of Hours services are obscure.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

a) Yes.

b) Yes. It is memorable and would not easily be confused with 999.

**Q3 What are your views on the tariff options selected by the DH? :**

If the NHS is still meant to provide services 'free at the point of delivery', I believe that this service should be provided at the government/taxpayer's expense, rather than be charged for when used.

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

No.