

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

The use of a 3 digit dialling number will be beneficial to the NHS, if handled and managed correctly.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

I would disagree that 111 is the best number. I would recommend 647 (NHS on a keypad)

Q3 What are your views on the tariff options selected by the DH? :

Depending on the rollout of the system and the availability of the number throughout the complete telephone communication system, landlines, VOIP, mobile etc, there should be a fixed fee rather than an ongoing minute charge. I would recommend that this fee be no more than 25p.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

This service must be made available to 100% of the UK population, at the same time, rather than the washout that was the 101 service.