

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

I think it needs to be carefully managed or how are people to know if their case is urgent or not as urgent. Many people will ring the new number as they won't want to trouble the ambulance service despite their condition warranting it

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

I think that a new three digit number is likely to confuse many people

**Q3 What are your views on the tariff options selected by the DH? :**

The calls should be free

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

No