

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

No. The use of three digit telephone numbers should remain consistent with urgent or emergency attention, which is contrary to non-emergency health care service described. NHS Direct is easily identifiable in a non-emergency situation.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

A) No - as above an 0800 number should be sufficient  
B) the number one can be both visually and phonically indistinct. 222 or 444 would be clearer on both counts.

**Q3 What are your views on the tariff options selected by the DH? :**

No opinion

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

None