

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes - but some concerns that people will ring it instead of ringing their GP out of hours. Ringing their GP automatically diverts them to the local NHS Direct service and they get a quicker response that way than by dialling the national NHS Direct number

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

yes - 111 is the easiest of all the numbers to remember

Q3 What are your views on the tariff options selected by the DH? :

It needs to be a free call

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

no