

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

Yes

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

Yes

**Q3 What are your views on the tariff options selected by the DH? :**

The number should be a reasonable fixed rate call and should only charge once contact with a real person occurs. 0845 style local rate calls cause cost to people who have free national rate calls on their tariff. NHS Direct's standard assistance should remain available.

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**