

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

On the whole I believe that a universal non-emergency number for healthcare services is long overdue.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

A.

I do agree that a very simple three digit number is the best choice as it would be easier to remember.

B

I have reservations about the choice of number 111. The European number for emergency services, and is also in use in the uk, is 112.

How many misdialled non-emergency calls will go through to the emergency operator?

How many more ambulances will be sent out for non-emergencies?

Q3 What are your views on the tariff options selected by the DH? :

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document: