

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes

Three digit numbers are easy to remember something which is especially important for people with mental confusion, some older people, some people with sight problems and those with learning difficulties of various kinds. For all these people three digits are much simpler than 6 or 10 digit numbers.

Clearly the proposed service needs to work in tandem with the existing 999 service

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

(A) Yes - see above. A one or two digit number may be the subject of accidental misuse.

(B) No strong view; doubtless psychological advice has been taken on how memory patterns retain and recall number patterns.

Q3 What are your views on the tariff options selected by the DH? :

DH seem to have got this about right.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

No view