

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

absolutely

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

yes but 111 is very near 112 which is used as an emergency number in many other countries. Perhaps another combination 333, 444, 555, 777 or 888 would be more appropriate [I would skip 666 because of the significance some people place on it]

Q3 What are your views on the tariff options selected by the DH? :

quite simply if you want people to be encouraged to use a urgent but not emergency number it needs to be free otherwise 999 will still be used inappropriately

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

no