

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes. A three digit number is easy to remember, easy to look up if not known, and easy to dial.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

A) Yes. A three digit number is easy to remember, easy to look up if not known, and easy to dial.

B) Partially. A number with the same three digits is easier to remember and use. The number 111 may be thought related to the normal emergency number 999, so may be more memorable.

Q3 What are your views on the tariff options selected by the DH? :

I believe that the tariff should have a fixed maximum limit for each type of service provider (e.g. land-lines or mobiles). A reasonable level would deter mischievous calls without penalising genuine callers.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document :

I am puzzled: this document is an on-line form and does not have an Annex 8. The Ofcom consultation document does have an Annex 8, but that merely gives notification of a proposal that the number 101 be added to the list of special numbers in General Condition 17 of the Act.