

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

I do agree with Ofcom's proposal for 111 being used as non emergency healthcare number, people who need to speak to someone regarding their healthcare will be able to do this quicker than ringing 999, and I think the 08454647 should still be in place till it gets off the ground

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

It is a good idea to have a 3 digit number available and that it's the best choice for the service available, it will be easier for people to differentiate between 999 which is for real emergencies and 111 for non-urgent emergencies

Q3 What are your views on the tariff options selected by the DH? :

My views are that if necessary all calls should be started at 10 - 30p per minute depending on the severity of the non-urgency case

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

No - but it's a good idea to make any comments that are deemed necessary