

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes

If its an easy number to remember.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

Yes

Its an easy number to deal with.

Q3 What are your views on the tariff options selected by the DH? :

I feel the number must be free otherwise people will not use it, or at least a free call which may come out of their call package The public have been badly let down by Ofcom allowing phone companies to get away with charging these high call charges and be kept on hold for long periods so they make more money from the person on the end of the phone. These 0845, 0870, 0871, 09 numbers, and the others are a rip off.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document: