

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

No

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

A) No

B) No

It is a dilution of service provision which will require more NHS management and resources

Q3 What are your views on the tariff options selected by the DH? :

There should not be a call charge - profit should not be a factor though inevitably the selected contractors will be in it for the money. Also, many people have geographic numbers included in their phone tariff and would have to pay for 111 when otherwise a geographic number would not incur an additional cost for the user. 999 is free so why shouldn't 111 be free?

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document :

Don't really care. 111 is yet another move to dilute 'local' in healthcare provision...it is wrong!