

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

I agree that the use of a three digit number would be beneficial for access to services. This is an ideal number for services such as NHS Direct.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

A three digit number is one which is associated with an important situation and therefore is a good idea.

111 is a good choice as it almost represents a scale of 1-9, i.e. call 111 for non emergency, call 999 for emergency.

**Q3 What are your views on the tariff options selected by the DH? :**

The tariff should be as low as possible and should be governed. The greedier providers should not be allowed to charge more money than others. The charge should also be as little as possible due to the high level of usage that it will no doubt result in. If it is a non emergency service then it is still to help people. A suggested 10p per call would be an acceptable rate.

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

No.