

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

Yes this is of benefit to all and provides a highly useful service.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

Three digits is the easiest to remember, and the analogy with 999 and proximity to 112 is helpful.

If 111 is dialled instead of 112 that will quickly be rectified by a trained operator, and that seems a more likely misdial.

**Q3 What are your views on the tariff options selected by the DH? :**

This service should be free to caller since it brings benefits to the Health Service as well as to the caller. It also means that there will not be 999 calls simply on grounds of cost e.g. payg mobile out of credit.

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

No