

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

Yes, but do we not already have a non-emergency numbers? 08454242424 for NHS 24 in Scotland, 08454647 for NHS Direct in England. Would it not be a better idea just to change these numbers to 111?

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

I agree that a 3 digit number would be better and that 111 would be the best choice as it is allot easier to dial and more importantly easier to remember.

**Q3 What are your views on the tariff options selected by the DH? :**

I feel that the calls should be chargeable to the caller along the lines of the present 0845 numbers

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**