

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

yes good idea. An easy to remember number to cover everything would be useful.

Q2 Do you agree with the DHs view that:

A) a three-digit number is the best choice for the proposed service and

B) of the three-digit numbers available, 111 is the best option?

Please give reasons for your views. :

yes. 999 is memorable. so 111 would be so too.

Q3 What are your views on the tariff options selected by the DH? :

Variable rates will not be equitable and will provoke hostility. Freephone would be the best option or a fixed minimum rate.

however, a lot hinges on what is defined as an emergency or non emergency. people may not have a designated emergency but still be in distress and need help quickly. thus freephone would be the best option.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

None