

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

Yes, uniform access to a standard easy to remember three digit phone number is something we should have had for years. I work in the NHS and I can't recall the NHS Direct number which is only about 8 digits long.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

a) Yes, it needs to be either three digits or a standard number length which would be too hard to remember. The 8 digit NHS direct number just looks wrong!

b) 111 seems fine, as does 123 or something similar.

**Q3 What are your views on the tariff options selected by the DH? :**

The 4 selected options on the tariff all seem fine as long as the same rates apply from a mobile phone.

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

No