

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

What is the difference between this and NHS Direct? They provide information on services as well as health care on non emergencies.

Q2 Do you agree with the DHs view that:

A) a three-digit number is the best choice for the proposed service and

B) of the three-digit numbers available, 111 is the best option?

Please give reasons for your views. :

I think the 111 as a number is fine but I cannot understand why this service is needed in the first place.

Q3 What are your views on the tariff options selected by the DH? :

No view

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

Who is involved in the clinical side of this service? Even non clinicians and call handlers will be carrying out some form of health assessment. What happens when they identify something that requires urgent treatment?