

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes, this makes it easier for the general public to access advice on medical issues outside of GP hours and should reduce the amount of unnecessary calls to emergency services

Q2 Do you agree with the DHs view that:

A) a three-digit number is the best choice for the proposed service and

B) of the three-digit numbers available, 111 is the best option?

Please give reasons for your views. :

yes, as we are used to using 999 for emergency services
I am not sure about 111 as this is very similar to the 112 emergency number, but understand that as this needs to start with 1 then 111 is a memorable number

Q3 What are your views on the tariff options selected by the DH? :

Ideally these calls should be free on landlines, if not they should be genuine local call rate so that all members of the population can access the service.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

Nothing to add to Annex 8