

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes I believe that the use of a 3DN for Non-Emergency Healthcare is justified, because this will make the service more widely available to people that do not use the current NHS Direct Services. A Simple 3DN will ensure greater access to these services.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

Yes 3DN is the way to go, but I do not believe '111' would be the best option, due to children accessing the line in error. As in the States I believe a '911' format could be a better combination, although not saying it should be that particular number, but I think there would be less erroneous calls if it was a 3DN made up of 2 digits. Maybe 121 (One to One)!!

Q3 What are your views on the tariff options selected by the DH? :

I believe these to be fair in general, but think that calls from a landline to the 3DN should be FOC.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

None