

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

I do.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

(A) - I do.

(B) - I do. 111 is easy to remember if in the event the service user is stressed or upset - it will also go a long way to educate service users to differentiate between urgent but not emergency (999) which will save misuse of emergency resources.

**Q3 What are your views on the tariff options selected by the DH? :**

Not sure.

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

No.