

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Not entirely. I consider that it MAY have the ability to relieve the load and reduce incorrect calls made to the 999 service. But it will also be likely to create a new load for a service that could be adequately handled by existing options.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

111 is as good a number as any and that once the case for an operator assisted non-emergency, health service is made that a three-digit number is a good option. However, I do not believe that the case for a three-digit number has been well made.

Q3 What are your views on the tariff options selected by the DH? :

I consider that the tariff option cannot be anymore than local rate and included in existing call allowances. Anything else will not relieve the load on the 999 service which is free to the caller.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

None