

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes

Q2 Do you agree with the DHs view that:

- A) a three-digit number is the best choice for the proposed service and**
- B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

Although I agree with the three digit concept I do not agree that 111 is the best option. I would recommend using a different number as it is all too easy for the number one to be pressed three times by a child, animal etc. The Americans adopted 911 for this reason. I would therefore suggest 112 which lowers the risk of it being pressed accidentally and is easy to remember and accessible for the visually impaired etc.

Q3 What are your views on the tariff options selected by the DH? :

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document: