

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

No - it will introduce an unnecessary additional layer into the emergency response system, causing delay and confusion among people who may be seriously ill and/or distressed. Delays in resolving who to call may cost lives.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

(A) Yes

(B) No - I think that the number 111 is too open to erroneous and/or accidental dialling

Q3 What are your views on the tariff options selected by the DH? :

It should all be free in the same way that emergency calls are free

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

No