

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

Yes. It will enable quick access for patients to non-emergency healthcare and avoid calls to the emergency number.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

Yes. It is easy to remember the 111 number.

**Q3 What are your views on the tariff options selected by the DH? :**

I prefer Option 4: genuine local or national rate because it will be at least some deterrent to callers from wasting time talking more than they need to.

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

No