

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes, I think it is a good idea because the number for NHS direct is not one that people remember.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

I think 3 digits is just right, like 999. 111 is as good a number as any. The 3 digits should all be the same so they can be remembered. If you start making them with 3 different numbers, they will not be remembered.

Q3 What are your views on the tariff options selected by the DH? :

I think if you are going to charge people, it has to be very affordable, even from a mobile phone, otherwise people will not use it.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

None