

Our Ref: PK/hb/hh

7 July 2009

Ed Richards
Chief Executive
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

Dear Mr Richards

GMB is Britain's third largest Union with over 600,000 members.

GMB campaigns on behalf of our members and their families on many issues including those which impact upon member rights as consumers.

GMB has been receiving for some time now, complaints from around the country, about the excessive charging rates by a number of mobile phone networks.

The problem has now reached a "must do" something position as far as we are concerned, so we have joined the voices raised in support of the "Terminate the Rate" campaign.

Under the current MTR regulations, operators can charge more than it actually costs them to terminate a call to their network, which seems very unfair and anti-competitive. MTRs constitute an artificial price floor below which phone companies would lose money. This means that the consumer is forced to pay over the odds for their phone calls.

GMB supports the position whereby MTRs are brought down to reflect the real additional cost of terminating a call, in line with the recent EU recommendations.

I would appreciate you including GMB's response in your final consultation on this matter.

Yours sincerely



PAUL KENNY
General Secretary