

Response to Ofcom Consultation: Digital Dividend Review - Geographic Interleaved Awards

Section 1: Executive summary

Question 1. The executive summary sets out our proposals for the digital dividend geographic interleaved award. Do you agree with these proposals?

We believe the auction process described by Ofcom for the geographic interleaved spectrum award is very well thought through – we are very grateful to Ofcom for listening to the needs of stakeholders and adapting the proposals accordingly. Specifically, the differentiation between National and City-wide lots, and the different processes recommended, shows a detailed understanding of the needs of alternative sets of stakeholders - an early award for spectrum used by existing RSL operators is important to give clarity on our respective futures at the earliest possible date.

Our one over-riding concern with the proposed approach is that it appears to take no account of the interrelationship between the ongoing PSB review and the DDR interleaved awards. The two processes remain fundamentally interlinked. As we stated in our PSB submission:

"Ofcom's ability to use Local TV as a partial remedy to address market failure in Regional / Local News and Non News, as suggested in our PSB response, will be absolutely unavailable if Local TV is forced to bid against other competing technologies leveraging different business models during the DDR process. We believe that Local TV as a remedy could be over before it has begun if Channel M, the UK's most established Local TV broadcaster, fails to secure low opportunity cost, local interleaved spectrum during this year's DDR process"

Our submission makes four recommendations for slight alterations to the auction design that would deliver superior value to society and ensure this unique opportunity to support local TV is not wasted.

1: Include usage requirements in the auction design, thereby ensuring that societal benefit is derived from the spectrum

We believe that the present auction design will result, albeit inadvertently, in maximised income for the Exchequer not maximised value to society.

We believe Ofcom's view of spectrum as a pure economic commodity has driven an auction design intended to facilitate the creation of a fluid secondary spectrum market:

- 1. Information is required to be published to 'facilitate secondary trading'
- Use-it-or-lose-it provisions and roll out requirements are not possible, since this could hinder subsequent resale

We believe that the development of a fluid secondary market is unrealistic, since investors will hold spectrum for a long period of time to recover invested costs - trades will be occasional and probably bilateral. As such, we see no requirement for information provision (information exchange can form part of any sale and diligence process).

By the same token, we believe imposing important use-it-or-lose-it provisions and roll-out requirements will not hamper the development of a fluid secondary market, since one is unlikely to exist. On the contrary, the absence of such provisions will have a very real detrimental impact on the auction process today, allowing spectrum hoarding by businesses and financial investors. This will lead to spectrum not being used and the societal benefits derived from the asset being foregone. Many of our letters of support for Channel M (listed in Appendix 1 and included under separate cover) mirror this point of view, including two letters from our local MPs:

"Competition [for spectrum] is of course part and parcel of running a business. Nevertheless, I would not be able to countenance a situation whereby a company could successfully bid for the spectrum, only for it to be left unused[...], whilst all the time other smaller companies could be putting a place on Freeview to good use" – John Leech, MP for Manchester Withington, 11 August 2008

"There ought to be a presumption that this type of offer [from Channel M] has a priority position when places on the spectrum are awarded, rather than those with a purely financial base" – Ivan Lewis, MP for Bury South, 6 August 2008

We believe the benefits foregone if Channel M fails to secure spectrum are both real and proven:

- Citizens and consumers are watching today- Channel M has a weekly reach of 288,000 viewers, representing over 20% of the population of Greater Manchester with access to Channel M¹
- 2. Local stakeholders see the benefits we have received over 200 letters from local businesses and institutions supporting Channel M and requesting that Channel M should continue to broadcast for free on terrestrial television. Included are letters from 16 MPs and MEPs including Hazel Blears, Secretary of State for Communities and Local Government, 7 City and Metropolitan Councils, 12 governmental agencies including the Army, Police, Fire and NHS, 14 educational institutions including 5 universities, 18 charities and not for profit organisations, over 100 businesses and over 20 sports associations. Comments include:

"I will confess to some early scepticism [...]. However, I have completely reversed my view. The range of Channel M's coverage, particularly in terms of the public service broadcast content, both reflects and contributes to the quality of life in our conurbation.[...] I know that Channel M is greatly valued here in my constituency, despite the limitations in the range and quality of the analogue signal upon which many homes, particularly amongst the older and less well off members of the community, still depend. After the switch off, they will, rightly, expect to find Channel M when they tune in to Freeview" – David Heyes, MP for Ashton under Lyme, 1 August 2008

"Channel M is a very important service for local community groups and charities in the region. Because it's a local station, it is able to educate and inform viewers about the charity work and campaigns happening in the area, TV can reach many people that charities and community groups want to reach, and sometimes aren't able to through other media. An example of this was the shooting of Jessie James a 15 year old school boy gunned down on the streets of Moss Side two years ago. [...] Channel M played an invaluable role in not only informing the community, but also by providing a platform that communicated the wider media interest and coverage and more importantly helped reduce the potential for ongoing tensions in the community."- Dr Geoff Thompson MBE, Executive Chairman, Youth Charter, 9 August 2008

2: Use DPSA everywhere or allow individual regions to use DPSA as required

We believe that Ofcom's analysis shows convincingly that DPSA is the best option for lot design. Ofcom's recommendation of the Median option appears illogical. Although the impact of this (in terms of coverage and hence associated benefits derived by society) is small in most areas, it can decimate coverage in other areas such as Channel 57 in Manchester, effectively killing off any commercial Local TV model. As it stands, unless a different coverage option is selected or Median coverage is significantly improved, Channel M will become economically unviable, resulting in its probable closure.

3: Use a blind auction

Although not explicitly mentioned in Ofcom's consultation document, we believe that the auction process should be blind – the identities of the bidders during the bidding process should be anonymous, thereby preventing commercially valuable information on bidder economics being used by competitors.

4: Ensure that the implications of spectrum ownership by advertising agencies, Arqiva/NGW, BSkyB and ITV are fully thought through

We remain concerned of the impact that ownership of spectrum by a series of commercial entities would have on upstream broadcast markets. Unless Ofcom can be absolutely confident that ownership will not distort the market, we would encourage Ofcom to question ownership by the following groups:

- Arqiva/NGW, as monopoly owners with pricing power in many existing spectrum markets
- BSkyB, as partial owners of the existing multiplexes
- Advertising agencies, as they would the control the end to end local advertising value chain
- ITV, as strong players in the existing regional television market, in whose interest it would be to prevent growth of any commercial local television market

-

¹ Source IPSOS February 2008

Section 4: Uses of the geographic interleaved spectrum

Question 2. Do you have any comments on our assessment of the most likely uses of the geographic interleaved lots? Are there any potential uses which should be considered that we have not mentioned?

We agree with Ofcom's findings that there are a series of uses for the geographic interleaved spectrum, each with different revenue models and delivering differing levels of value to society. We also suspect that there may be alternative uses of the spectrum that have not yet been identified by Ofcom which may result in speculative bids based on potential future value.

We note Ofcom's finding that both mobile broadband and mobile TV are potential uses for the spectrum. We also believe that a UK-wide shopping channel could purchase spectrum across major conurbations. Were a bidder to launch such a service in Manchester, the amount available to bid for the spectrum would vastly outweigh the amount that a local TV operator could bid, since most of the value delivered by local television is in the form of benefits to society and as such is not secured by the operator. We note comments in our response to Ofcom's Second Review of Public Sector Broadcasting that, without ring-fencing or gifting spectrum, Local TV as a remedy to market failure in the provision of broadcast regional content could be over before it has started, resulting in the loss of over 100 jobs and

"Ofcom's ability to use Local TV as a partial remedy to address market failure in Regional / Local News and Non News, as suggested in the document, will be absolutely unavailable if Local TV is forced to bid against other competing technologies leveraging different business models. We believe that Local TV as a remedy could be over before it has begun if Channel M, the UK's most established Local TV broadcaster, fails to secure low opportunity cost, local interleaved spectrum during the DDR process. In the same way Ofcom has ring-fenced PMSE from the process, ring-fencing limited amounts of spectrum for Local TV can support the commercial development of Local TV and support Ofcom's Regional / Local content objectives."

We also note our comments in question 25 around hoarding of spectrum. Ofcom has proposed an auction process that does not actually need the bidder to *have* a use for the spectrum. Bidders can obtain and hoard spectrum for rational or irrational reasons, thereby preventing society from benefiting form the spectrum. As such, the uses of spectrum that Ofcom identifies are a moot point – the auction will deliver maximum revenues to the Exchequer, not maximum benefits to society.

Question 3. Are there any other types of DTT transmission that should be protected from potential cognitive devices or other factors that we should take into account?

We will leave this to Ofcom's technical consultants and experts

the training and development benefits that Channel M provides.

Question 4. Are there any potential future PMSE applications, other than currently available wireless microphones, in-ear monitors and talkback systems, that you consider should be protected from potential cognitive devices?

We will leave this to Ofcom's technical consultants and experts

Question 5. Is there sufficient evidence to require protection for other services such as mobile television, bearing in mind the potentially negative implications of such protection for deployment of cognitive devices?

We will leave this to Ofcom's technical consultants and experts

Section 5: Coverage and impact of new DTT services

Question 6. What levels of coverage and aggregation are of interest to you?

As we have mentioned in our PSB response, we believe that, while we would be delighted with the award of national spectrum for local TV, or the designation of must carry status (on any new or existing multiplex) as requested by ULTV, we understand that Ofcom are not supporting this.

As such, we are focused, de minimis, on securing the commercial viability of Channel M. While we believe that this model could be replicated in a series of other UK cities, we do not believe this requires aggregation of lots – each bid can be made independently. As such, we are interested in obtaining city wide lots of spectrum in a disaggregated manner.

Question 7. Do you agree that the median option offers an acceptable balance between protecting reception of DTT services and maximising new DTT services using geographic interleaved lots?

We believe that the DPSA option is the most logical; Ofcom's analysis suggests that it achieves the highest net societal benefit, since the maximum number of citizens would have access to new services. Previous projections from Ofcom have also used the DSPA model that we have incorporated into our business plans. Help could be arranged to re-orientate antennae and the 10 lot example presented by Ofcom only costs £1.5m, far outweighed by the incremental benefits delivered.

We believe that the other options presented are not as attractive:

- We agree with Ofcom's finding that the All Overlaps option is a waste of spectrum
- We believe that the JPP proposal, although requiring the least effort by consumers, is too
 restrictive, leading to the absence of new services delivered over the interleaved spectrum
- We understand Ofcom is minded to propose the Median option, and since the coverage lost on average is low vs DPSA, we could accept this as a second best alternative in theory

Critically in certain geographic areas, the Median option results in a dramatic reduction in coverage. In Manchester for example, Ofcom's Median option for channel 57 covers a substantially smaller area. Unless a different coverage option is selected or Median coverage is significantly improved, Channel M will become economically unviable, resulting in its probable closure.

As such, while the Median option may be acceptable as a second-best starting point, individual areas need to be considered in isolation and, in certain cases, DPSA may be the only option that leads to the interleaved spectrum being bid for and used to deliver benefits to society.

Section 6: Spectrum packaging

Question 8. Do you agree with the proposal for a series of awards of spectrum lots - an award of lots for Caldbeck, Winter Hill and Wenvoe in late 2008 or early 2009, a single award in 2009 of large lots and awards of lots for other locations linked to DSO?

Yes – we thank Ofcom for creating an award phasing tailored to the needs of existing RSL operators. We agree that phasing the final awards for lots around the DSO timeframe makes sense. Holding these awards too far from the actual date when the spectrum is available will introduce undue risk for bidders, since the advertising and overall macroeconomic climate could change substantially between securing the spectrum and launching any business at switchover.

We would recommend holding the auctions nine months prior to switchover in each region. This will give sufficient time for a credible bidder to roll out its infrastructure but not too much time, as above.

This will be similar to Manchester, where there will also be c. nine months between award and switchover.

Question 9. Do you agree with the proposal to hold the combined award for large lots of geographic interleaved spectrum shortly after the cleared award in 2009? What should the time interval be?

We agree that this spectrum, given its greater value and interdependencies, should be auctioned in a more complex process. The award, following shortly on from the cleared award appears logical, since the cleared lot has more value to society and associated revenues.

It should certainly be made after the Manchester award, given the practical time taken to set up such a complex process.

Question 10. Do you agree with our approach to expressions of interest in order to finalise the spectrum lots appropriate to allocate by auction?

We agree that holding auctions for lots of spectrum that are not demanded is a waste of Ofcom's time and taxpayer's money.

We believe that, as part of the qualification process, rules around the plans the bidder has for future use should be included to ensure winning bidders put the spectrum to use, thereby ensuring society derives the benefits of this national asset. We will return to this point in question 25.

Section 7: Auction design and rules

Question 11. Do you agree that we should run single unit ascending bid auctions for the award of each of the spectrum lots for Caldbeck, Winter Hill and Wenvoe?

We believe that for these three awards, this is by far the most logical process, focusing on simplicity and, critically, speed:

- A single unit auction is logical since there is minimal interdependency between these auctions in very diverse regions of the UK
- Simultaneous auctions are also optimal, since they help prevent collusion between bidders
- Ascending bid auctions with winner paying second best price help prevent winner's curse

We accept Ofcom's desire to publish the names of bidders at the start of the process, but request that bidders become anonymous during the bid process, preventing businesses learning about competitors' economics.

Question 12. Do you have comments on whether the initial auctions of spectrum lots for Caldbeck, Winter Hill and Wenvoe should be run in sequence or in parallel?

In Parallel - see question 11

Question 13. If the initial auctions are run in sequence do you have a preference for the order in which they run?

n/a

Question 14. Do you consider that a combinatorial clock auction would be more suitable than a simultaneous multiple round auction for the combined award of large lots suitable for aggregation?

We will leave this to Ofcom's experience based on previous auctions

Question 15. Do you agree with the proposal that the phased award of medium/small spectrum lots at locations linked to the DSO timetable should be by single unit ascending bid auctions? If not, which would be your preferred auction format and timing?

As per question 11, for these one off auctions we agree with simultaneous single unit ascending bid auctions. As per question 8, we recommend holding the auctions nine months prior to switchover.

Question 16. Do you agree with the proposals for the main rules that we are minded to adopt for each of the three single unit ascending bid auctions?

See earlier

Section 8: Technical licence conditions

Question 17. Do you have any comments on the technical licence conditions we are proposing to include in the licences?

The technical conditions appear logical. We have four specific comments:

- 1. Flexibility of modulation scheme. We have not seen Ofcom's recommendation on the modulation scheme required. However, we would request flexibility in our choice as all options are still being considered within our business. While discussions have centred around using QPSK there is no documented evidence of the number of compatible receivers in the marketplace. There are also no existing broadcasters using QPSK in the UK. It is unlikely we would opt for 64QAM either due to the lack of robustness.
- 2. Choice of transmission site. Where possible, we would seek to use our existing transmission site will the licence stipulate a specific site?
- 3. Use of an in-band frequency. This has already been discussed in the document, but the use of a frequency that is 'in band' with the other transmissions in the area is a must.
- 4. The ability to provide multiple services on the multiplex. Given the bandwidth available, we would like to be able to provide services in addition to Channel M, potentially including additional TV, radio and/or interactive services

Question 18. Do you agree that the licences for the geographic interleaved spectrum should not allow the co-ordination threshold to be exceeded?

We will leave this to Ofcom's technical consultants and experts to decide.

We believe that it is in the interests of both consumers and bidders in the awards for the coverage of the lots to be as large as possible; this will allow as many citizens as possible to have access to the services and allow the operators to monetise this audience. However, we understand the technical constraints that we operate within and, if ensuring the co-ordination threshold is not exceeded makes the award and roll-out process guicker and simpler, we understand this has benefits.

If Ofcom *is* minded to ensure the co-ordination threshold is not exceeded, it is crucial that the household projections produced in the auction data have a realistic number of households included, adjusted for any diminution in audience required by this threshold. The same holds for question 7.

Section 9: Non-technical licence conditions

Question 19. Do you agree that where the geographic interleaved spectrum is used for the operation of a DTT multiplex, we should replicate the ownership restrictions from the Broadcasting Act regime relating to (a) local authorities, (b) political bodies, (c) religious bodies and (d) bodies exerting undue influence but not replicate restrictions relating to (e) broadcasting bodies and (f) advertising agencies?

We believe that it remains important to restrict ownership to appropriate, fit and proper organisations. However, we are nervous about the ability of advertising agencies to hold WT licences since this would give agencies a monopoly of the entire value chain in a local area, from creative, to buying cross media, and placing adverts on owned spectrum. This would restrict choice to advertisers and could result in monopolistic pricing within local television.

Question 20. Do you agree that we should facilitate interoperability between existing DTT multiplex operators and new operators using cleared spectrum?

Yes we do

Question 21. We welcome views on the merits of the proposed approach to information provision; in particular concerning the type of information that may be helpful and any impacts that publication of information might have both on licence holders and the wider spectrum market.

We cannot see a scenario where a liquid trading market develops since owners will hold spectrum for the medium term to secure returns on their capital outlay. In the absence of a liquid market, spectrum trading will be an infrequent bilateral commercial transaction between two parties. As such, the parties themselves can determine the data available through the purchase and diligence process.

As such, we see no requirement for information over and above that required for regulatory purposes.

Section 10: Promoting competition and efficiency

Question 22. Do you agree with our approach to assessing whether the awards of geographic interleaved spectrum fully promote competition and efficiency?

Yes

Question 23. Do you have particular concerns about possibilities for award outcomes to fail to fully promote competition in downstream markets or to result in inefficient use of spectrum? If so, please explain what these are and provide supporting evidence.

Of all potential issues identified by Ofcom, we are most concerned that allowing a MUXCo to obtain spectrum could create yet another monopoly in the access to and distribution of broadcast content. GMG is fortunate to own media assets across a broad range of media sub-sectors. Our radio business, GMG Radio is the third largest radio group in the UK. In common with our response to the Competition Commission's consultation on the Arqiva/NGW merger, we remain concerned about monopoly ownership of spectrum and the resulting power over downstream markets (in this instance, broadcast.) If Arqiva/NGW obtained spectrum, we would expect to see returns capped at a regulated Rate of Return on Invested Capital and for this return to fall, potentially using a standard RPI-X formula.

Similarly, we would be concerned with BSkyB obtaining further spectrum, above its existing partial ownership of commercial muxes, but assume that Ofcom will cover any BSkyB angles through its ongoing consultations on BSkyB and we would not seek to comment further.

Finally, ITV enjoys a very strong position within regional television advertising today and it would be in their interests to restrict the growth of local television. We are concerned that ITV could bid for spectrum to prevent its use by newly emerging local television businesses.

We recommend Ofcom considers each case in detail and, unless Ofcom can be absolutely confident that ownership will not distort the market, we encourage Ofcom to challenge ownership strongly.

Question 24. Do you agree with our proposals to include an information provision licence condition to help facilitate efficient secondary trading?

No - see response to question 21

Question 25. Do you agree with our view that we should not apply any general remedies other than for information provision in the geographic interleaved award?

We do not believe the present auction design will ensure that society derives the maximum benefit from the spectrum. It will merely ensure the highest bid and revenue to the Exchequer, something Ofcom explicitly notes it is not required to do. We believe that the absence of either a "use-it-or-lose-it" condition or any roll out requirements could drive spectrum hoarding by businesses making uneconomic decisions. In short, we believe:

- 1. The demand for local TV is real and is demonstrated by Channel M
- 2. A secondary spectrum market is not a justifiable reason to prevent society enjoying the benefit
- 3. The absence of 'softer' provisions may lead to spectrum not being used

1: The demand for local TV is real and is demonstrated by Channel M

We believe that Channel M represents a good example of what local television can become and the benefits that it affords local communities. Channel M has a weekly reach of 288,000 viewers, representing over 20% of the population of Greater Manchester with access to Channel M².

- Nearly 200 thousand individual viewers watch our news programmes every week³
- Our music, sport and entertainment genres each attract 100,000-150,000 weekly viewers³
- Over two thirds of viewers agree Channel M is an important source of news and information about the community in which they live³
- 68% of our terrestrial viewers see no need for new channels above those they receive free³

Aside from proven, demonstrable consumer appetite for the content, there is a real belief in and need for the content from all areas of society. We have received over 200 letters of support (listed in Appendix 1 and included under separate cover) from local businesses and institutions outlining the importance of Channel M to Manchester, and requesting that Channel M should continue to be allowed to broadcast for free on terrestrial television. The signatories of these letters include:

- 16 MPs and MEPs associated with Greater Manchester, including Hazel Blears, Secretary of State for Communities and Local Government
- 7 City and Metropolitan Councils, including Manchester City Council
- 12 governmental agencies such as the Army, Police, Fire and NHS
- 8 universities and colleges, including the University of Manchester
- 6 schools and Surestarts
- 18 charities and not for profit organisations, including the National Trust, Alzheimer's Society, Lesbian and Gay Foundation
- Over 100 businesses, including United Utilities, Stagecoach, SJM Concerts (one of the UK's largest promoters), Peel Holdings (owners of the Trafford Centre) and Colombia Records
- United City, a group of local businesses covering over 100 individual businesses in Manchester
- Over 20 sports organisations, including the Rugby Football League and 3 Premiership teams,
 Association Football clubs including Oldham and Rochdale, and Lancashire Cricket Club

-

² Source IPSOS February 2008

³ Source IPSOS May 2008

Some extracts from these letters highlight the support our community has for Channel M:

"I will confess to some early scepticism about the need for, or the likely viability of, a news, sports and entertainment TV station dedicated to Greater Manchester. However, in the light of experience and the progress made by Channel M in recent years, I have completely reversed my view. The range of Channel M's coverage, particularly in terms of the public service broadcast content, both reflects and contributes to the quality of life in our conurbation.[...] I know that Channel M is greatly valued here in my constituency, despite the limitations in the range and quality of the analogue signal upon which many homes, particularly amongst the older and less well off members of the community, still depend" — David Heyes, MP for Ashton under Lyme, 1 August 2008

"Channel M is a very important service for local community groups and charities in the region. Because it's a local station, it is able to educate and inform viewers about the charity work and campaigns happening in the area, TV can reach many people that charities and community groups want to reach, and sometimes aren't able to through other media. An example of this was the shooting of Jessie James a 15 year old school boy gunned down on the streets of Moss Side two years ago. [...] Channel M played an invaluable role in not only informing the community, but also by providing a platform that communicated the wider media interest and coverage and more importantly helped reduce the potential for ongoing tensions in the community."- Dr Geoff Thompson MBE, Executive Chairman, Youth Charter, 9 August 2008

2: A secondary spectrum market is not a justifiable reason to prevent society accessing these benefits

We understand Ofcom's desire for a free market solution as a means to maximise benefit to society and to facilitate a future market for spectrum trading as future technologies evolve. We understand that placing constraints may make future trading more challenging.

However, we believe that the development of a fluid secondary market is unrealistic, since investors will hold spectrum for a long period of time to recover invested costs - trades will be occasional and probably bilateral. As such, we see no requirement for information provision (information exchange can form part of any sale and diligence process.) Additionally, we believe imposing important use-it-or-lose-it provisions and roll out requirements will not hamper the development of the market, since we find it hard to see one existing regardless.

3: Absence of 'softer' provisions may lead to the spectrum not being used to the benefit of society

The absence of such provisions will have a very real detrimental impact on the auction process today, allowing spectrum hoarding by businesses and financial investors, leading to spectrum not being used and the societal benefits derived from the national spectrum asset being foregone.

Ofcom delineates between efficient hoarding (where spectrum is mothballed awaiting a future date where rollout will happen) and inefficient hoarding (where a business purchases spectrum with no discernible plan of action or investment or merely to make a financial return.) Certainly in the second case, and arguably in the first, society is prevented from gaining benefit from spectrum (a national asset) by a commercial enterprise.

Many of our letters of support for Channel M (included as an Appendix) mirror this point of view, including 2 from our local MPs.

"Competition [for spectrum] is of course part and parcel of running a business. Nevertheless, I would not be able to countenance a situation whereby a company could successfully bid for the spectrum, only for it to be left unused[...], whilst all the time other smaller companies could be putting a place on Freeview to good use" – John Leech, MP for Manchester Withington, 11 August 2008

"There ought to be a presumption that this type of offer [from Channel M] has a priority position when places on the spectrum are awarded, rather than those with a purely financial base" – Ivan Lewis, MP for Bury South, 6 August 2008

Question 26. Do you agree with our initial assessment that we should not intervene in the geographic interleaved award to remedy any potential impact on competition resulting from the holding of geographic interleaved spectrum by either Sky or NGW/Arqiva?

Please see our response to question 23

Appendix 1 – Letters of Support Received for Channel M

MPs and MEPs

Ariene McCarthy, MEP
Graham Brady, MP Altrincham and Sale West David Heyes, MP Ashton-under-Lyne

Ivan Lewis, MP Bury South Andrew Gwynne, MP Denton & Reddish

Ian Stewart, MP Eccles

Jim Dobbin, MP Heywood & Middleton Ian McCartney, MP Makerfield

Graham Stringer, MP Manchester Blackley Tony Lloyd, MP Manchester Central John Leech, MP Manchester Withington

Hazel Blears, MP Salford Ann Coffey, MP Stockport

Beverley Hughes, MP Stretford & Urmston Vincent Cable, MP Twickenham Barbara Keeley, MP Worsley

City and Metropolitan Councils

Bury Metro

Manchester City Council Oldham Metropolitan Borough

Salford City Council
Stockport Metropolitan Borough Council

Tameside Metropolitan Borough Council Wigan Council

Chambers of Commerce, LDAs and Regeneration

Central Salford

Greater Manchester Chamber of Commerce

Manchester Enterprises

Manchester's Investment & Development Agency Marketing Manchester

Northwest Regional Development Agency

Support Services/ Government Agencies

Army GMPTE

Greater Manchester Fire & Resue Service Greater Manchester Fire Department Greater Manchester Police Authority

High Sheriff of Greater Manchester

Youth Charter

NHS Trusts, Hospitals, GPs

Bury NHS The Pennine Acute Hospitals NHS

Central Manchester & Manchester Children's University Hospital

Greater Manchester & Cheshire Cancer Network

<u>Universities and Colleges</u> Bolton Community College

Burnage Media Arts College Manchester Metropolitan University

Stockport College

The Manchester College The University of Manchester The University of Salford University of Bolton Camberwell Park School Crumpsall Lane Primary School Lily Lane Junior School

Manchester City Council SureStart

St George's RC High School Teacher Special School

Charities and Not For Profits

Alternatives to Violence Project Alzeimer's Society

Cash for Kids In The City Limited Indian Association

Manchester International Festival Manchester Jewish Museum Manchester Library Theatre Company

Manchester TUC Pensioners' Association

MOTIV CIC Parkinson's Disease Society

Rathbone

The Angels Manchester The Lesbian & Gay Foundation The National Trust The Stroke Association

UK Cheerleading Association Mothers Against Violence

Sports Clubs and Associations

ARLFC Leigh Miners Rangers Ashton Curzon

Belle Vue Speedway

Bolton Rugby Union FC Brooklands Manchester University Hockey Club

Bury Rugby Union Football Club Chester Rugby Union Football Club Lancashire County Cricket Club

Leigh Centurions RLFC Oldham Athletic AFC RFL Rochdale AFC

Sale Sharks Salford City Reds

Sedgley Park RUFC

The University of Manchester Sports Assn Trafford Athletic Club

Widnes RUFC

Businesses

4CT Limited ADF Management

Alive Network

All in One Garden & Leisure Andrews Quality Foods

Angel Music Company Annabel Burton Astrology

Artisan Ask Developments Ltd Bannatyne's Health Club

Begbies Traynor

Bliss Hair Design Born to Run Boss Model Management

Bruntwood

Bryher Business Partnership Ltd

Calibre Music Ltd Castlefield Clinic Ltd

Centini Champion in Manchester Cheshire Building Society

Chip PR
Chris Hanley Photography Cibitas Investments Ltd Circus Starr

Cityco Clippys Ltd Cobbetts LLP

Cornerhouse Creative Industries Development Service

Dandara Emma Rosenthal Fido PR Green Row PR

Businesses (contd.)

Halliwells LLP Heritage Works Impact Media PR ISIS

James Lester Photographer Jo Houlcroft Communications

Knight Frank

L'Oreal Professional Products Division

Love Those Shoes Luxury Backpackers Ltd Lynne Arnold Marketing Manchester Dog's Home

Manchester Evening News Arena Manchester Fashion Network Ltd Manchester Food & Drink Festival

Manchester in Fashion Manchester School of Samba

Mindmasters

Morello Cherry Actors Agency

Neil Adams PR New East Mancheste News of the World Nicky Oliver Hairdressing Nidges Casting Agency Nik Speakman Success Coach Northwest Vision & Media Nutters Restaurant

NW Rewards Ltd On The Eighth Day Co-operative Ltd

Pazang Marketing PR Peel Holdings Pinsent Masons Pro Manchester

PRUPIM Manchester Arndale

PS5 Limited Raised on Radio

Real

Reification Sponsorship & Alliance Relaxation for Living Institute Right Way Physical Training

Rowetta.com Rowlands Solicitor LLP Royal Exchange Theatre Ruby Lounge Sandman Magazine

Savin Hill Scruffy Bird Ltd Shirlaine Forrest Photography

SJM Concerts

Sausage R Us

Slattery Patissier & Chocolatier

Sportcity - New East Manchester Sootheclinic

Souter

Stagecoach Manchester

Suzanne Showman Freelance Make-up Artist

The Aftershow Ltd Company

The Baby

The Bay Horse/Soup Kitchen/Cord Bar The Frog & Bucket Comedy Club The Lonley Hearts Club The Lowry Art & Entertainment The Lowry Hotel
The Manchester Airport Group plc

The Manchester Lifestyle Hospital
The Real Lancashire Black Pudding Co

Thistle Hotel Unicorn Grocery United City United Utilities
Vicky Martin (Concessions) Ltd

Virgin Records Ltd

Young Advisors

Appendix 2 - letters of support by separate attachment