

**Title:**

Mr

**Forename:**

Albert

**Surname:**

Garner

**Representing:**

Self

**Organisation (if applicable):**

**Email:**

**What do you want Ofcom to keep confidential?:**

Keep nothing confidential

**If you want part of your response kept confidential, which parts?:**

**Ofcom may publish a response summary:**

Yes

**I confirm that I have read the declaration:**

Yes

**Ofcom should only publish this response after the consultation has ended:**

Yes

**Question 1: Do you agree that it is helpful and appropriate for Ofcom to issue guidance on the application of the Regulations to consumer contracts for communications services?:**

YES

**Question 2: Do you agree with Ofcom's proposed guidance regarding core terms and transparency?:**

YES

**Question 3: Do you agree with Ofcom's proposed guidance (including any administrative thresholds we have set) on non-core terms to which we apply the test of fairness?:**

YES

**Question 4: Are there any other issues that are covered by the Regulations which Ofcom should give guidance on?:**

**Additional comments:**

BT demands upfront payment of it's line rental charge. It cannot say about cost of collection of onies It already has half my bill paid upfrnot.

The processing fee is totally discriminatory against the less well off members of society and especially discriminatory towards the elderly to whom a land line telephone is an absolute necessity not a luxury. This charge is to obtain profit from the poor.

Disgusting