

Title:

Mr

Forename:

Gerard

Surname:

Devlin

Representing:

Self

Organisation (if applicable):

Email:

What do you want Ofcom to keep confidential?:

Keep nothing confidential

If you want part of your response kept confidential, which parts?:

Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Ofcom should only publish this response after the consultation has ended:

You may publish my response on receipt

Question 1: Do you agree that it is helpful and appropriate for Ofcom to issue guidance on the application of the Regulations to consumer contracts for communications services?:

Very much so, the consumer is at the mercy of these rogues

Question 2: Do you agree with Ofcom's proposed guidance regarding core terms and transparency?:

Yes, but it still does not make it right that they can add surcharges above the cost of administration or penalise the consumer for not paying for the companies preferred method of payment

Question 3: Do you agree with Ofcom's proposed guidance (including any administrative thresholds we have set) on non-core terms to which we apply the test of fairness?:

Yes, fairness is all the consumer is looking for.

Question 4: Are there any other issues that are covered by the Regulations which Ofcom should give guidance on?:

Additional comments: