

**Title:**

Mr

**Forename:**

Eric

**Surname:**

Leitch

**Representing:**

Self

**Organisation (if applicable):**

**Email:**

**What do you want Ofcom to keep confidential?:**

Keep nothing confidential

**If you want part of your response kept confidential, which parts?:**

**Ofcom may publish a response summary:**

Yes

**I confirm that I have read the declaration:**

Yes

**Ofcom should only publish this response after the consultation has ended:**

Yes

**Question 1: Do you agree that it is helpful and appropriate for Ofcom to issue guidance on the application of the Regulations to consumer contracts for communications services?:**

Yes in order to stop companies such as BT discriminating against individuals who pay their bill by cash or cheque

**Question 2: Do you agree with Ofcom's proposed guidance regarding core terms and transparency?:**

Ofcom should stronger towards these companies who are 'fleecing' the general public with excess charges.

**Question 3: Do you agree with Ofcom's proposed guidance (including any administrative thresholds we have set) on non-core terms to which we apply the test of fairness?:**

No.

**Question 4: Are there any other issues that are covered by the Regulations which Ofcom should give guidance on?:**

I understand that Ofcom was set up as was all the regulatory bodies to ensure fairness to the general public and to ensure that big companies such as BT do not apply unfair charges which they are doing at present in my opinion Ofcom is not doing this at present and BT appear to be running rings arounds Ofcom

**Additional comments:**