

Sarah Evans
 Consumer Policy Manager
 Ofcom
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Dear Ms Evans

ADDITIONAL CHARGES - CONSULTATION

For a century and more, cheques have been an honoured method of paying bills. In sixty years of adult life I have paid promptly by this method all significant bills.

I am therefore deeply angered by British Telecom's charge of £4.50 added to every quarterly bill because I choose to pay this way.

The processing of cheques is now quicker and smoother than it has ever been, and I am certain that it cannot cost BT £4.50 to process every cheque. If that is indeed so the charge contributes to extra profits while attempting to dragoon every customer into methods of payment they dislike or, at any rate prefer not to use.

I, and I'm sure many more, will be pleased if you will enable the practice to be outlawed. Yours sincerely