

Title:

Mr

Forename:

kevin

Surname:

finucane

Representing:

Self

Organisation (if applicable):

Email:

What do you want Ofcom to keep confidential?:

Keep nothing confidential

If you want part of your response kept confidential, which parts?:

Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Ofcom should only publish this response after the consultation has ended:

You may publish my response on receipt

Question 1: Do you agree that it is helpful and appropriate for Ofcom to issue guidance on the application of the Regulations to consumer contracts for communications services?:

yes

Question 2: Do you agree with Ofcom's proposed guidance regarding core terms and transparency?:

yes

Question 3: Do you agree with Ofcom's proposed guidance (including any administrative thresholds we have set) on non-core terms to which we apply the test of fairness?:

yes

Question 4: Are there any other issues that are covered by the Regulations which Ofcom should give guidance on?:

non-competitive nature of BT

Additional comments:

Sadly, BT would not exist in its present form if it was not effectively a landline monopoly.

Its policies would not stand scrutiny in a fair and open system which was allowed to also consider the moral aspects of a commercial position.

BT has neither acknowledged nor responded to written correspondence going back 5 months on the subject of additional charges, and the alternatives available. Instead it has decided, in March 2008, to 'pull the plug' on a landline, effectively bribing the user to comply or be isolated. We cannot speak to anyone at BT other than a call centre in India.

Last week, Ofcom recommended that the only course of action was to pay BT administrative charges and wait for its subsequent ruling.