

Ofcom.

Dear Sarah Evans

Your 1-493 25667 7 Mar

I thank Ofcom, your letter and the additional info sent.
To clarify:

1. My wife and I are well past the retiring age (76+80^{years})
2. We are against "Non-Direct Debit" charge. (BT)
3. We are on low income and ~~never~~ receive Pension Credit
4. We have no cheque or bank account.
5. We pay £5 most weeks in advance through the BT Payment Card. Always ending with a credit.
6. Have written to BT - but no joy in their reply.

I look forward to the proposed 'BT Basic' ~~and hope~~ but, as we have neither a pre mobile phone or broadband I hope we'll still qualify.

Good luck with the consultations.

June + Derek MARRAVER