

Title:

Please select

Forename:

Patrick

Surname:

James

Representing:

Self

Organisation (if applicable):

Email:

What do you want Ofcom to keep confidential?:

Keep nothing confidential

If you want part of your response kept confidential, which parts?:

Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Ofcom should only publish this response after the consultation has ended:

You may publish my response on receipt

Question 1: Do you agree that it is helpful and appropriate for Ofcom to issue guidance on the application of the Regulations to consumer contracts for communications services?:

No, guidance will not work. Legislation is required.

Guidance infers self regulation, and BT have no such intention to be regulated.

Question 2: Do you agree with Ofcom's proposed guidance regarding core terms and transparency?:

No, because there is no agreed definition of transparency (see MP's expenses)

Question 3: Do you agree with Ofcom's proposed guidance (including any administrative thresholds we have set) on non-core terms to which we apply the test of fairness?:

No, a legal basis is the only way.

Question 4: Are there any other issues that are covered by the Regulations which Ofcom should give guidance on?:

Yes, BT, by its actions seems to be devaluing 'coin of the realm', i.e. cash transaction cost more than the service being transacted.

Additional comments:

I think BT should be renationalised without compensation, as the directors do not seem to be fit and proper persons to manage a vital utility.