

Title:

Mr

Forename:

Nick

Surname:

Steele

Representing:

Self

Organisation (if applicable):

Email:

What do you want Ofcom to keep confidential?:

Keep nothing confidential

If you want part of your response kept confidential, which parts?:

Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Ofcom should only publish this response after the consultation has ended:

You may publish my response on receipt

Question 1: Do you agree that it is helpful and appropriate for Ofcom to issue guidance on the application of the Regulations to consumer contracts for communications services?:

It is all too complicated

Question 2: Do you agree with Ofcom's proposed guidance regarding core terms and transparency?:

It is all too complicated

Question 3: Do you agree with Ofcom's proposed guidance (including any administrative thresholds we have set) on non-core terms to which we apply the test of fairness?:

It is all too complicated

Question 4: Are there any other issues that are covered by the Regulations which Ofcom should give guidance on?:

Additional comments:

BT has a virtual monopoly on the market and so it should be made to provide other means of payment without unfair surcharges. Despite all of the guarantees, I object to direct debit on principle: why should large companies be given the right to take money from my account? It should be possible to provide a billing system that provides bills automatically, and with electronic payment methods they should incur no more cost than a direct debit.

As for people without internet access, they should be allowed to be paid by any form of legal tender. Big business is dictating to the people, not listening to them.

The regulator should create a simple charging structure that makes comparison between vendors easy and does not require the likes of 'uswitch' to work it all out. e.g. line rental plus cost per second of calls, regardless of destination.