

Question 1: Do you agree that it is helpful and appropriate for Ofcom to issue guidance on the application of the Regulations to consumer contracts for communications services?:

Cant find on site to complain about Payment Charges of £4.50 a quarter

Question 2: Do you agree with Ofcom's proposed guidance regarding core terms and transparency?:

Cant find on site to complain about Payment Charges of £4.50 a quarter

Question 3: Do you agree with Ofcom's proposed guidance (including any administrative thresholds we have set) on non-core terms to which we apply the test of fairness?:

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Question 4: Are there any other issues that are covered by the Regulations which Ofcom should give guidance on?:

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Additional comments:

Cant find on site how to complain about Payment Charges of £4.50 a quarter
Ofcom should be investigated for not doing what it should, about time more protection is given to the consumer and their reactions are too slow