

To. Whom it May Concern at OFCOM.

FROM: LIEUT. COLONEL T.H. PARES.

1. I strongly object to the principle of BRITISH TELECOMMUNICATIONS levying any extra charge on customers, who pay their bills through the post by the legal method of cheques drawn on their bank accounts.
2. I regard this unreasonable charge as an illegal "fine".
3. Until this matter is resolved I am paying the unreasonable extra charge by separate cheques without prejudice to claiming the "fines" back in due course.
4. Any separate fine reductions that BT makes on its other services or line rentals are irrelevant to this principle.

14 April 2008