

Question 1: Do you agree that it is helpful and appropriate for Ofcom to issue guidance on the application of the Regulations to consumer contracts for communications services?:

Question 2: Do you agree with Ofcom's proposed guidance regarding core terms and transparency?:

Question 3: Do you agree with Ofcom's proposed guidance (including any administrative thresholds we have set) on non-core terms to which we apply the test of fairness?:

Question 4: Are there any other issues that are covered by the Regulations which Ofcom should give guidance on?:

Additional comments:

I prefer to pay my phone bill at the Post Office by cheque thereby helping to maintain its existence.

For this I am being forced into paying the £4.50 fee.

Your consultation does not make it clear whether the £4.50 fee is legal. Could you please clarify the situation.

Secondly I have read that under the new contracts proposed wef 1st April I will be required to sign a contract with a new company so they can charge me a fee. Is this legal and are BT allowed to do this.

I would appreciate your views on this matter and any action I can take.

Thank You