

S. Bateman wrote:

Dear David,

As a customer of Kingston Communications, I wish to voice my concern over Ofcom's intention not to place pricing controls upon KCs wholesale broadband offering.

I believe that in not placing said controls upon KC, Ofcom is not helping to ensure that KC operates a fair policy of access to its network. This perpetuates a monopoly environment, dissuades business, investment and innovation in Hull and area.

In other areas you have the choice of alternative broadband suppliers many of which offer "bundle" deals, e.g. Sky & Virgin media, to get the same levels of service within Hull costs at least twice as much as you have to get your phone from Kcom, your broadband from Karoo and if you want digital TV the only option is Sky. I know "we" only account for a small percentage of the UK broadband users however why should we have to suffer from a poor quality service when we live around a major city not half way up a mountain!

I am formally petitioning you to establish sterner controls upon KC, and would appreciate your response to this.

Thank you for your time

Best Regards
S Bateman