

*Mr R. Briggs wrote:*

Dear Sir,

As a customer of Kingston Communications, I wish to voice my concern over Ofcom's intention not to place pricing controls upon KCs wholesale broadband offering.

I believe that in not placing said controls upon KC, Ofcom is not helping to ensure that KC operates a fair policy of access to its network. This perpetuates a monopoly environment, dissuades business, investment and innovation in Hull and area.

It all comes down to consumer choice; we have no choice as KC Customers. In the rest of the UK if a customer is unhappy with a service it is easy for them to try another company. That's what KC customers want, the ability to choose which ISP we use.

I can't think of another business in this country where a company with the same monopoly that KC has.

KC customers have repeatedly asked, demanded to be given the same choice, why do you ignore the little people in favour of a monopoly?

I am formally petitioning you to establish sterner controls upon KC, and would appreciate your response to this.

Regards

R. Briggs

Brough

"Forced to be a KC customer"