

Mr Richard Fisher

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Representing:	<i>Self</i>
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What do you want Ofcom to keep confidential?	<i>Keep nothing confidential</i>
If you want part of your response kept confidential, which parts?	
Ofcom may publish a response summary	<i>Yes</i>
I confirm that I have read the declaration	<i>Yes</i>
Ofcom should only publish this response after the consultation has ended	<i>You may publish my response on receipt</i>

Question 1: Do respondents have any comments, additional to those made in their responses to the November consultation, on Ofcom's approach and conclusions on market definition as set out in Section 3 of this document?

We are not allowed any other broadband service in hull apart from Karoo, the rest of the UK can have anything they want eg the free sky broadband or orange etc. The price of Karoo is stupidly high and the speeds we get are nothing compared to what they say they should be.

Question 2: Do respondents have any comments, additional to those made in their responses to the November consultation, on Ofcom's proposed market power findings for the Hull area, Market 1 or Market 2?

They need to allow other companies to use their lines for broadband but they wont because they will loser so much money and business. They have said on look north that other companies can which is a lie because if you ring any other company up they say they wont. So who is correct and who isn't. The company who wants new business

so will do anything or the company that doesn't want to lose your business and will do anything no too.

Question 3: Do respondents agree with the approach set out by Ofcom for its market power assessment in Market 3 and its conclusion that there is no-SMP?

I agree that no other company is allowed into hull and this is not right we are being victimised for living in hull. Karoo have the monopoly they know that and as such will not allow other companies in for fear of losing millions of pounds a year.

Question 4: Do respondents have any comments, additional to those made in their response to the November consultation, on Ofcom's proposed regulatory remedies for the Hull area Market 1 or Market 2?

Yes we should have freedom of choice and not be getting ripped off for an appalling service with slow speeds and support that is unsatisfactory.

Question 5: Do respondents agree with Ofcom's proposals in relation to providing affected parties with a period of notice prior to the removal of certain SMP services conditions in Market 3? In particular do respondents agree with the proposed notice period and the proposed SMP service conditions to which the notice period applies?

All I would like to see is for other companies allowed into hull, that will solve all problems and make Karoo no doubt bankrupt because i firmly believe they will lose 80% of their customers if not more.

Additional comments

Please please please get this issue sorted as its unfair, and has been like this for too long and its about time that something is done about it.

Thank you.