

Mr Steve Parker

Title:	<i>Mr</i>
Forename:	<i>Steve</i>
Surname:	<i>Parker</i>
Representing:	<i>Self</i>
Organisation (if applicable):	
Email:	<i>[Removed]</i>
What do you want Ofcom to keep confidential?	<i>Keep nothing confidential</i>
If you want part of your response kept confidential, which parts?	
Ofcom may publish a response summary	<i>Yes</i>
I confirm that I have read the declaration	<i>Yes</i>
Ofcom should only publish this response after the consultation has ended	<i>You may publish my response on receipt</i>

Question 1: Do respondents have any comments, additional to those made in their responses to the November consultation, on Ofcom's approach and conclusions on market definition as set out in Section 3 of this document?

Question 2: Do respondents have any comments, additional to those made in their responses to the November consultation, on Ofcom's proposed market power findings for the Hull area, Market 1 or Market 2?

Question 3: Do respondents agree with the approach set out by Ofcom for its market power assessment in Market 3 and its conclusion that there is no-SMP?

Question 4: Do respondents have any comments, additional to those made in their response to the November consultation, on Ofcom's proposed regulatory remedies for the Hull area Market 1 or Market 2?

Question 5: Do respondents agree with Ofcom's proposals in relation to providing affected parties with a period of notice prior to the removal of certain SMP services conditions in

Market 3? In particular do respondents agree with the proposed notice period and the proposed SMP service conditions to which the notice period applies?

Additional comments

Whilst i do not fully understand the wording of your consultation I do know that there is a strong need for competition in the Hull area. KCOM whilst denying vigorously DO hold a monopoly in the Hull area, They do so by making the wholesale ADSL an unviable option for other providers. We are sick and tired of seeing numerous adverts on the television for other providers offering services like phone, TV, broadband for £30/£40 per month. Like many others in this area I currently pay £25 broadband,£45 TV and £25 phone , This adds up to £640 that I cannot potentially save per year. Granted the service provided in Hull is fairly reliable I have had numerous issues with my connection speeds and an outage of one of kcoms DNS servers last August was blamed on B.T, Only a bit of digging by BBC Look North found that it was a server that KCOM by their own admission on live television was on its last legs (and they even had the cheek to admit knowing this). If these are not the actions of a company abusing its position and arrogantly admitting they knew sooner or later it would fail I do not know what is, Ultimately what a majority of users in Hull would like to see is a broader choice of provider whereby we could shop around and save money like any normal human being would like to.